

FLAGSTAFF HILL SA 5159

10 October 2011

BTH Security
PO Box 7
WILLASTON SA 5118

Dear Nick and Debbie

Late 2009 my husband (Roy) and I were wandering through **the Home Ideas Centre**, located at Ashford, when we first saw the Redback Storage Systems.

We were very impressed with the storage systems then because of their versatility and overall clean lines and we kept them in mind to follow up once we had moved into our new house.

Fast forward to July 2011 and not only have we moved into our new house, we have almost completed establishing our garden and dressing our home. It was time to revisit in the storage system to gain storage for work tools and garden and household appliances that we were yet to find a space for.

By chance we met Debbie when we revisited the Home Ideas Centre and chatted to her about our needs. Debbie confirmed that the new, cream colour was now available and provided an updated brochure that showed additional units we now available.

We took time to determine our storage needs and found the online storage planner a fabulous tool that created a range of combinations that would fit within our space. This confirmed that the money we would spend on the storage units would be a sound investment. Another major point for us was that the storage units would take away the need for a garden storage shed, thereby protecting the stunning views we have from our rear living areas (which is also ideal for our neighbours). We purchased a variety of tall and half units, some benchtop units, overhead cupboard, hanging spaces and the modified beams enabled us to achieve the perfect combination for our needs.

The best part of the purchasing process was dealing with such nice people as yourselves. Not only are we very pleased with the units, we were delighted with the service you provided. You enabled us to visit your property to see the new (cream) coloured units in the flesh. That convinced us we had chosen the right colour. You also ensured payment arrangements were easy to transact (through electronic funds transfer) and generally kept in touch with us throughout the entire process.

We consider we have made a great investment in these units and we were lucky to deal with such great business people as yourselves. Once again, we appreciated your professionalism and courtesy throughout the entire process.

Warm regards



Helinka & Roy